

RETURN FORM

Please enclose this document completed upon return

Dear client,

You have 15 days from the purchase date to return your order.

Return procedure:

- You have to join the delivery form provided with your order, as well as this return form filled out. Without these forms, your return won't be taken into account.
- Products must be returned in their original condition.
- Products must be returned to the following address :

Nina Kendosa
19, rue Dieumegard
93400 St Ouen
France

- Any return by Post must be sent out with a tracking number. Otherwise, we won't be able to take into account the loss of products during transport.
- The return costs are paid by the customer (except in exceptional cases)

If these conditions are respected, you will be refunded as soon as Nina Kendosa receives the return package.

Lastname: _____ Firstname : _____

Delivery note number : _____

Reference of the product	Number of the reason for return

Reason for return:

1. The article received does not match the one ordered
2. I am disappointed over the website's photo
3. I am disappointed with the product
4. The article is too small / large
5. The article is badly cut
6. The article presents a manufacturing defect
7. The item arrived damaged, stained or broken
8. Other (specify in few words)
9. If you want to have a credit slip of the total amount of tax of each item, valid for 1 month on our online store
10. If you want a refund of the total amount of tax of each item

Thank you for your confidence & we hope to see you soon on our online shop.